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Student Advisory Committee Minutes A Term 2013

George C. Gordon Library

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Student Advisory Meeting on September 26, 2013

Present: Brendan Stephen, Fengfan Zhu, Amanda Olm, Xu Du – student representatives

Jessica Colati, Don Richardson, Bijan Esfahani, Tressa Santillo, Mary Beth Harrity, Anne Valerio, and Tracey Leger-Hornby – Staff

- Tressa – Access Services
 - Reviewed the booking mechanism for the Tech Suites
 - Students expressed a need for checking out the keys
 - Students suggested:
 - Visual screen view of what is available
 - Changing policies for advanced booking (shorter lead time)
 - “Web check out” (used by Help Desk) for keys
 - Can send warning message (email) – Library will investigate for tech suites
- Jess – Curation, Preservation, and Archives
 - Digital Archives
 - WPI can create a student based journal that is open access and includes content such as student award-winning papers and posters
 - The Towers and Poetry (HUA) publications are popular
 - President Ryan recently visited SGA and mentioned wanting a place to highlight project work
 - Archives are working to digitize materials
 - Scrapbooks
 - “Realia”
 - History is rich up to 2000’s, but then we are experiencing a “Digital dark age”
- Mary Beth – ATC
 - New Adobe Connect – provides tools for web conferencing
 - Some issues currently, working on it, ask if you need help
 - Survey tool – Qualtrix
 - Equipment on loan
 - plus PIR – patron initiated reservation system
 - has most of the ATC equipment inventory, not all yet
- Anne – Helpdesk
 - Good feedback on getting email reminders on loans
 - Laptops, chargers, etc.
 - Goat Bucks – arrived @ Helpdesk
 - For any purchases, printing (including printing posters)
 - New in the Info Commons - Network cables
 - Trying to help with wireless demand
 - More wireless in the building
 - Wireless certificates
 - New method to update will be a more streamlined process

- Some small issues
 - New service management tool for tracking tickets
 - User view will come soon (self-service)
 - What's the best way to send notices to students?
 - Email was recommended
- Info Commons
 - Some stations have cables for laptops
 - Are these popular?
 - Want more desktops
 - Library is very busy – hard to find seating
 - Alumni gym – very exciting
 - Gathering space over there
 - Studying space over here
- Cubicles – there was a discussion about how to prevent some people from leaving their belongings to “hold” the space while they go to class. Reservations may be a way to ease the situation
- Question about free printing