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Student Advisory Committee Minutes B Term 2012

George C. Gordon Library

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Library student advisory committee – B Term 2012

Student committee members Aaron Bianchi, Kyle Cathern

Staff: Jes Caron, Debbie Bockus, Lora Brueck, Marie DiRuzza, Mary Beth Harrity, and Tracey Leger-Hornby

Student Concerns:

The policy of waiting 15 minutes for a tech suite reservation to cancel is frustrating. If the reserver is late than the tech suite should be released after 5 minutes, discussion ensued. Five minutes may be too short, perhaps 10 minutes? We can try this for c-term.

There was a consensus that groups should not be able to book a tech suite time repeatedly, especially if they do not come, but monitoring this would be difficult. What could we do to discourage this practice? Fines do not seem to work

The group discussed the idea of a non-reservable tech suite with a one-hour limit. Everyone agreed that Tech Suites are for group use only.

Library of the future – report from library staff:

Students commented on the need more tech suites in the library. There was a discussion about moving walls, relaxation spaces, subject geared tech suites, WiFi, and more.

Discussion about books. Assessment of collection – the Library engaged a company to help with this assessment. This is the first time in 15 years for a holistic review. Lora Brueck distributed a copy of a preliminary report. The library, with our consultants, are creating, several scenarios for rearranging the building and reshaping the collection. We are evaluating our long-term priorities and objectives with the print collection. The group then discussed DRM in regards to ebooks

ATC Update:

Students were asked about the need for or interest in Blackboard training. The committee thought written documentation would be fine and videos were not too helpful. New Blackboard features include – personal profile areas to store papers, etc. and AdHoc groups that can be set up for collaboration. Students thought this feature would be very popular and helpful.

Helpdesk Update:

In response to earlier discussions with the committee, the system notifications for returns on laptops are in place and working well. Phone chargers are being loaned and are popular

Should there be public relations campaigns to ask people to turn off Wi-Fi on devices that they are not using. The wireless network is not always able to handle the volume.

We are looking at two options for a new helpdesk system. A web interface will be key. Updates at future meetings.