

12-2-2010

Student Advisory Committee Minutes B Term 2010

George C. Gordon Library

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Library Student Advisory Committee Meeting

12/2/10

Attending:

| | |
|---------------------|---------|
| Phillip Blake | Student |
| Jingyuan Chai | Student |
| Anne Valerio | Staff |
| Jes Caron | Staff |
| Debbie Bockus | Staff |
| Tracey Leger-Hornby | Staff |

The B term meeting of the Library Student Advisory Committee was held on Thursday, December 2, 2010.

After the introductions, students were asked to give feedback on library hours, the 24 pilot, and services provided in the library in general. From the graduate perspective Jingyuan suggested that opening a little earlier on Saturday would be helpful. The library currently opens at 11:00 and she requested earlier hours. Phillip liked 24 Hour pilot and stayed to 3AM. The students realize that there are resources needed to stay open, but the convenience is appreciated. Phillip offered to work with the Committee on Student Life to inform them of the need to work with the library to keep the pilot going and to extend the hours the SNAP shuttle is available. During a discussion about the issue of security during the late hours, students thought it was a great idea to use card access to building later at night. They supported locking the front doors of the building and restricting access to WPI community (using the cards to come in) after 10:00 pm.

There was a short discussion about publicity for library hours and services. Students suggested sending specific email message, posting notices in residence halls, in the café, and at entrances to bring items to the attention of the library users. The students thought the messages on the plasma screens were good and helpful.

When asked about laptop loaning and other equipment loaned from the library and the ATC, it was suggested that information on equipment loans be better advertised to students. Many students do not know they can borrow laptops, flip cameras, or hard disks from the library. Video cameras are available from the ATC in Fuller Labs. Training is provided there on the use of the cameras.

FEEDBACK FROM STUDENTS:

- Feedback on the Café was positive. Students appreciated the extended hours and thought the menu and services were very good. Jingyuan asked if it would be possible to let more students know about the availability of hot water from the café. Many students prefer the hot water from the café.
- Feedback on the helpdesk was also positive. They suggested that it would be really helpful to have helpdesk open on Sunday.
- There was a request to have printers available on the third floor of the library.
- There was a suggestion to add vending machines in other areas of the library for added convenience.
- Students did not know about the workshops and training opportunities available and suggested additional advertising for registration.
- There was a question about the Card Value station in the library and whether another unit could be installed closer to the residence halls. This question relates to the lack of another place to add money onto the ID for the laundry.
- There was a request for additional Macintosh applications and software support due to the increasing number of students using Macs on campus. Suggestions for accessing software were provided.

The final update was about the library's investigation of new software called "discovery." A new library web page describing the process with links to other libraries using this type of software can be found here: <http://www.wpi.edu/Academics/Library/About/systemsevaluation.html>