2-22-2012

Student Advisory Committee Minutes C Term 2012

George C. Gordon Library

Attending: Ilya Chmykh, Aaron Bianchi, Jingyuan Chai, Jes Caron, Christine Drew, Mary Beth Harrity, Marie DiRuzza, and Tracey Leger-Hornby

Student Concerns:
- Free printing -
  o Would it be possible to allocate a limited number of free prints per student? Perhaps 250 sheets per person?
  o IT staff provided background and information on the processes.
  o There is also a tension between sustainability and free printing in that people do not think carefully before printing.
  o The students repeated their concerns and asked if it would be possible to use a points system like for meal plans?
  o IT will look into this. This is beyond the scope of this committee so we will investigate outside of this meeting.
  o The ECE system was brought up as a model.
- Quiet Space
  o The students are finding it hard to find quiet study space at the end of the term or semester.
  o Can we get some furniture that can be moved in at the end of the term/semester to accommodate the additional influx? Temporary furniture is a good idea, but it would need to be sturdy.
  o Some preliminary decisions have been made in regards to this where additional tables would be added to the ground floor. Additional seating on the left hand side of the main floor in the library may be coming, perhaps this summer. This would be a net gain of 20 seats.
  o CAI is looking for the signage on the tables where an individual can indicate if they are willing to share their table space. The library will pilot test signs at the end of D term.

Updates from Library and ATC:

- Tech Suites – student requests and questions about equipment in the rooms
  o A group of students want to increased teamwork efficiency by having a VNC program on the computer (tightVNC suggested).
  o Should we add wireless keyboards for checkout?
  o Should we survey students to see if others think this is needed? Students in the others in the room say yes.
  o Mary Beth is following up
- Helpdesk equipment loaning
  o Campus Center is lending phone chargers. Would we want to do at the helpdesk? Students say yes.   Kevin Woods is the SGA contact for funding for this.
  o Helpdesk is taking over some of the loans that the library has been doing. Hard drives, mice, network cables.
- Computer lab questions
  o printer on third floor is not getting used. We are putting up new signage to direct people there.

- o How are the campus computer labs? AK is fine, chairs in SL are good, are the labs in KH Civil only?
- o Students asked why can the students not get into Fuller after hours. If there are issues, it is best to contact the campuscardaccess@wpi.edu email address.
- Extended hours pilot
  - o Survey and other data on the pilot test during C term were shared. The trend was a steep drop off in the number of students using the library at 2:00 am.
  - o Students asked about the possibility of adding coffee vending machines. There was consensus that it would be popular in the late evening hours.
  - o Students feel strongly that hours should be extended. They suggest another test in A term instead of in the middle of the year. They think this will make a huge difference in adoption.